

## COLD, INFLUENZA, CORONA VIRUS COVID 19 MANAGEMENT - Visitor Entry Requirements

1. PLEASE **WASH HANDS BEFORE ENTERING OFFICE**  
**[HAND CLEANER IS ON TABLE - adjacent to office door]**  
Once hands cleaned, PLEASE **AVOID TOUCHING YOUR FACE.**
2. # **IF, YOU HAVE SYMPTOMS OF COLD, INFLUENZA OR  
CORONA VIRUS / COVID-19?** You should **FIRST CONSULT** with your **GP. WHEN? PRIOR  
TO RESORT ENTRY.** # You should **NOT** be indiscriminately attending our resort with symptoms.  
*[naturally some timely & private conversations may then need to occur to discuss any medical results / advice such as self-isolation. An alternative solution  
may be for eg. A proxy, that must be first approved by us - as several conditions pre; & updated post co-vid19; apply]*
3. **ONE (1) CUSTOMER IN OFFICE AT A TIME**
4. **RESPECT PERSONAL SPACE** MINIMUM 1.5 METRES
5. **DO NOT APPROACH  
OTHER CUSTOMERS OR THEIR PETS,** perhaps stand to one side?  
**ASSIST BY KEEPING PET/S UNDER \* EFFECTIVE CONTROL ON A SHORT LEAD**
  - \* **Collar - properly adjusted. It shouldn't be able to be pulled over dogs head.**
  - \* **Harnesses - adjusted for a firm fit.**
  - \* **Fishing reel type leads - Line NOT to be extended.**
  - \* **Handler must be min.12 yrs of age.**
6. **PLAN AHEAD** for busy periods, allow for additional processing time.
  - Perhaps come in a day earlier?

Useful link: <https://www.health.qld.gov.au>

Useful local **medical service:** <https://whitsundayfamilypractice.com.au> who are now offering a Skype service as at 13/3/2020.

## Thank-you

Whitsunday Pet Resort